



## Stay engaged with patients, prospects and your team

Rhinogram's robust telehealth platform allows providers to offer virtual visits through text-based image and document exchange on your practice's existing phone lines, without the patient needing to download an app or log into a portal. Both prospective and current patients can text in photos, insurance information, and other medical data. This streamlines intake, keeps wait times manageable, reduces no-shows, and improves the overall patient experience.



Reduce phone calls by 50%



Increase new patient acquisition by 25%



Establish a happier, more productive team

# What you can do with Rhinogram:



#### Offer Virtual Consults

Streamline intake and address routine patient inquiries through multimedia messaging, saving chair time for higher acuity patients



### Live Video Calls

Seamlessly facilitate virtual visits to connect remotely, even when patients lack access to high-speed internet.



#### RhinoPay™

Instantly collect on balances, eliminating the time and expense of mailing paper statements



### No Patient App Required

Instead of downloading an app or logging in to a portal, patients simply contact you through two-way text messaging, increasing adoption through simplicity.



### **Language Translation**

Communicate with patients in their native language, keeping both versions in the message thread



### Web Form

Encourage prospects to message you directly from your website with our custom web tool



## Facebook Messenger Integrated

Make your Facebook business page another way for patients to reach you, with all messages delivered to your Rhinogram inbox



### **Smart Message Routing**

Ensure that patient messages and internal tasks are delivered to the right team member at the right time



## Analytics Dashboard

Get a complete view of patient and staff behaviors for better insights to grow your business



"Rhinogram has been a game changer, because we can meet parents' needs without them having to call. They get a response within a few minutes, versus playing phone tag or waiting hours for a reply." Chris Ollic, Director of Operations, Sweetgrass Pediatrics