

Our Communities

MidMichigan Health

Medical Centers

MidMichigan Medical Center - Alpena
MidMichigan Medical Center - Clare
MidMichigan Medical Center - Gladwin
MidMichigan Medical Center - Gratiot
MidMichigan Medical Center - Midland
MidMichigan Medical Center - Mt. Pleasant
MidMichigan Medical Center - West Branch

Medical Offices and Support Services

Alma, Alpena, Atlanta, Auburn, Beaverton, Breckenridge, Clare, Edmore, Farwell, Freeland, Gladwin, Harrison, Houghton Lake, Ithaca, Lincoln, Midland, Mt. Pleasant, Oscoda, Pigeon, Prudenville, Rogers City, Roscommon, Sanford, Shepherd & West Branch

Outpatient Centers

MidMichigan Health Park - Bay
MidMichigan Health Park - Freeland
MidMichigan Health Park - Gladwin
MidMichigan Health Park - Harrison
MidMichigan Health Park - Houghton Lake
MidMichigan Health Park - West Branch

Urgent Care Centers

MidMichigan Urgent Care - Alma
MidMichigan Urgent Care - Clare
MidMichigan Urgent Care - Freeland
MidMichigan Urgent Care - Gladwin
MidMichigan Urgent Care - Houghton Lake
MidMichigan Urgent Care - Midland
MidMichigan Urgent Care - West Branch

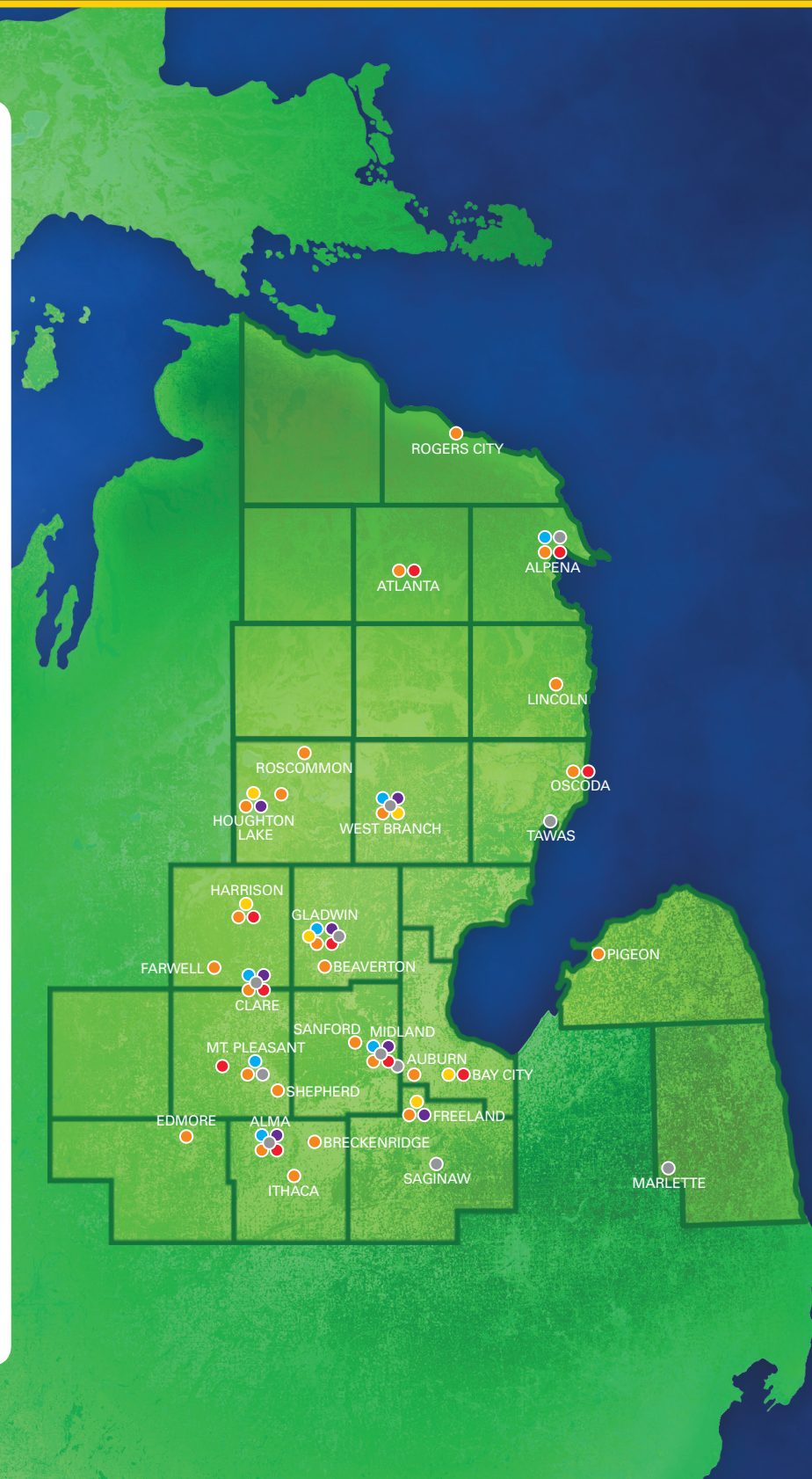
Continuing Care

RehabCentre
MidMichigan Home Care
Woodland Hospice House

Other Services and Joint Ventures

Advanced PET Imaging Network*
ConnectCare*
MidMichigan Health Network*
Great Lakes Bay Surgery & Endoscopy Center*
MidMichigan Collaborative Care Organization
MidMichigan Health Foundation
MidMichigan Physicians Group
Mt. Pleasant Surgery Center*
Open MRI - Mt. Pleasant*

*Joint Ventures



Fact Sheet

Fiscal Year 2019 Data



MidMichigan Medical Center - Gratiot

Offering state-of-the-art care in a rural setting

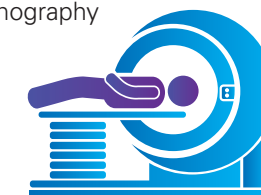
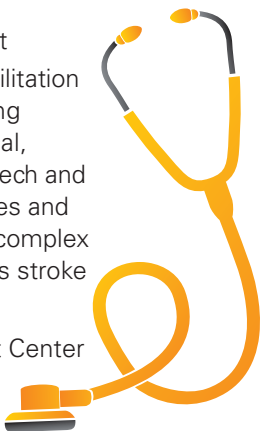
Fast Facts

- Serving Gratiot, Isabella, Montcalm and other counties since 1955
- 97 licensed beds, all private rooms
- 950+ employees, volunteers, health care providers and other personnel
- 50 percent of employees are Gratiot County residents
- Teaching facility with a family medicine residency training program, medical student clinical rotations, nursing student rotations and state-of-the-art Simulation Center also used by Alma College Registered Nursing program
- Accredited by The Joint Commission
- Affiliated with MidMichigan Health and Michigan Medicine, the academic medical center of the University of Michigan
- Recipient of the Michigan's Quality Improvement Organization (MPRO) 2019 Governor's Award of Excellence for outstanding achievement in Effective Reporting and Measurement in Outpatient Quality Reporting Acute Care Hospitals

Major Services

MidMichigan Medical Center - Gratiot provides a full range of services in specialty areas, including:

- Primary Care Providers in family medicine, internal medicine and pediatrics. Many practices feature an online patient portal allowing for personal access to health information
- 24/7 Emergency Department staffed by board-certified emergency medicine physicians
- Bariatric Surgery
- Behavioral Health Services, including inpatient and partial day outpatient programs
- Cancer Care, including state-of-the-art radiation and infusion services
- Heart and Vascular Services, including cardiovascular testing
- General Surgery, including colonoscopy
- Imaging, including CT, MRI, PET and 3D mammography
- Maternity Services with new state-of-the-art Maternity Center
- Orthopedics
- Pain Management
- Accredited Rehabilitation Services, including outpatient physical, occupational, speech and audiology therapies and inpatient unit for complex conditions such as stroke
- Sleep Disorders
- Wound Treatment Center
- Urgent Care





MidMichigan Medical Center - Mt. Pleasant

Fast Facts

- MidMichigan Health has been serving the Mt. Pleasant community since 2000 with a wide array of outpatient services. In February 2017, following a \$30M investment, the Medical Center of the Future opened with a full complement of services in one convenient location
- Timely access to adult and pediatric primary care
- Leaders in patient experience with the Emergency Department and Ambulatory Service Center earning top decile scores for several years
- More than 50 physicians and advanced practice providers in more than 20 different medical specialties delivering care closer to home
- More than 100 local employees support our team of providers with excellent patient care to our communities
- Accredited by The Joint Commission

The Right Care for You, Where You Need It, When You Need It

- Full team of primary care providers and specialists in family medicine, internal medicine, pediatrics, general surgery, hematology and medical oncology, orthopedics, OB/GYN and pulmonology/critical care
- Ambulatory Surgery Center
- 24/7 Emergency Department
- Retail Pharmacy
- 24/7 Full-service Laboratory with online self-scheduling
- 24/7 Imaging, including CT and X-Ray
- State of the art 3D Mammography
- Heart and Vascular Clinic, including Heart Failure Clinic and cardiovascular testing
- Cancer and Infusion Center
- Orthopedics and Sports Medicine
- Outpatient Rehabilitation Services, including physical, occupational, speech and audiology therapies
- Short Stay Unit for overnight stays



Jazzman's Café

Affiliated with Michigan Medicine

MidMichigan Health is aligned in a clinical and business partnership with Michigan Medicine, the academic medical center of the University of Michigan. A national leader in advanced patient care, innovative research, and the training of physicians and medical scientists, Michigan Medicine is known for world-class medicine. The partnership between MidMichigan and Michigan Medicine is intended to expand access, quality, and the level of care for patients who live in the 23-county region served by MidMichigan Health. Benefits to our patients include:

- Local access to University of Michigan specialists through local clinics and telemedicine
- Expedited admissions when our patients need to travel to Ann Arbor for specialized care, plus close coordination of care to minimize travel and improve communication and outcomes
- Providers at both organizations share clinical protocols, best practices, research, consulting and educational opportunities, which enhances clinical expertise and access to advanced treatments. For example, MidMichigan Health providers participate in Cancer Conferences, clinical trials and continuing medical education seminars along with Michigan Medicine providers



Committed to Our Communities

At MidMichigan Health caring for our communities means more than providing health care services in the 23-county region we serve. We also give back to our community with our time, talent and treasure through local support of a diversity of charitable, community and development organizations, just a few of which are listed below. We are especially proud to have raised more than \$49,000 in 2019 for our United Way. What's more, we partner with schools throughout the region to help train future nurses, doctors, nurse practitioners, physician assistants, and many more careers.

- AgriFit Challenge
- Alma College, including the Opera House redevelopment
- Alma Community Thanksgiving Dinner
- Alma Highland Festival
- Alma Grand Prix of Cyclocross
- American Cancer Society Relay for Life
- Art Reach of Mid Michigan
- Athena Awards
- Big Brothers Big Sisters
- Boo Bash
- Blood Drives
- Central Michigan Health Department
- Central Michigan University
- Child Advocacy of Gratiot County
- Clash for Kids
- Gratiot County Players
- Gratiot Downtown Art Expo Banners
- Gratiot Health & Safety Fair
- Greater Gratiot Development Corp.
- Hope House
- Isabella County Foster Closet
- Isabella County Restoration House
- Isabella Habitat for Humanity
- Maple Syrup Festival
- Michigan State University
- Middle Mitten Development Corp.
- Mid Michigan College
- Mt. Pleasant Area Chamber – Business Expo
- Mt. Pleasant Area Chamber – Corporate Cup Challenge
- Montcalm Community College
- Play it Safe Fair (Isabella)
- Pregnancy Services of Gratiot County
- Ride to Stop the Clot
- Saginaw Valley State University
- Toys for Tots
- United Way of Gratiot/Isabella Counties
- Zoo to You/Mt. Pleasant Discovery Museum



Volunteer Opportunities

MidMichigan Medical Center - Gratiot and MidMichigan Medical Center - Mt. Pleasant have more than 150 dedicated volunteers enjoying the unique opportunities to serve others in a health care environment. Our volunteers come from every walk of life and they appreciate the opportunity to help others, learn new skills and make new friends. The most significant benefit volunteers receive from volunteering is a genuine sense of satisfaction from helping others. Volunteer opportunities include:

- Fundraising Services – The Highlander Boutique (Gift Shop), popcorn sales, and variety of special sales and events throughout the year.
- Patient Support Services – Emergency Department, Infusion Center, Inpatient and Outpatient Rehab and Pet Therapy. Providing comfort and compassion by assisting patients, their families and visitors with non-clinical needs.
- Reception Services – day surgery desk, registration check-in desk, surgical waiting room desk, and main entrance information desks. Greeting and providing wayfinding assistance to patients and visitors at key entrances at the Medical Centers in Gratiot and Mt. Pleasant.
- College Volunteer Program – this program is best suited for full-time college students (ages 18-24) interested in pursuing a career in health care. The program runs 12 weeks and is divided into fall, spring and summer semesters. Program requires students to commit to a set-schedule for a weekly, three-hour shift in a department or assignment during the school semesters. Additional details can be provided by contacting the manager of volunteer services at anna.parker-mcdonald@midmichigan.org

To learn more about volunteering at MidMichigan Medical Centers in Gratiot or Mt. Pleasant visit www.midmichigan.org/volunteers or call (989) 466-7118.



Milestones

2019 | Opened new state-of-the-art Maternity Center and Cath lab at the Medical Center in Gratiot. Graduated four new family medicine doctors all who stayed local to practice medicine.

2018 | MidMichigan Medical Center - Gratiot accredited as a Level III Trauma Center.

Received a 5 Star Rating for Overall Quality in Medicare.gov's Hospital Compare (December release).

Added new 3D Mammography at MidMichigan Medical Center - Mt. Pleasant.

2017 | MidMichigan Medical Center - Mt. Pleasant opened in February.

At the Medical Center in Gratiot, the Behavioral Health Unit was expanded to 29 private rooms. In addition, new cancer fighting technology and state-of-the-art imaging equipment, including 3D mammography and a linear accelerator was added.

2016 | Commission on Cancer of the American College of Surgeons granted Three-Year Accreditation with Commendation to the cancer program.

2015 | Started a Breast Health Program at the Medical Center in Gratiot. Family Medicine Residency training program established.

2013 | Simulation Center opened at the Medical Center in Gratiot. MidMichigan Health and Michigan Medicine signed an agreement to affiliate.

2012 | Opened Wound Treatment Center.

Installed the only 128-slice CT in Isabella County.

2011 | Gratiot Medical Center renamed MidMichigan Medical Center - Gratiot. Added 182,888 square feet of space, including a state-of-the-art Emergency Department, four-story patient care tower with all private patient rooms and RehabCentre inpatient rehabilitation program that helps patients recover from complex conditions such as stroke.

2005 | The Medical Center in Gratiot became a full subsidiary of MidMichigan Health.

2000 | Opened MidMichigan Gratiot Cancer Center, a joint venture with MidMichigan Medical Center - Midland, providing radiation and medical oncology. MidMichigan Health Park - Mt. Pleasant opened with primary care physicians, specialists, rehabilitation services, radiology, cardiovascular services, and an aquatic therapy pool.

1955 | Gratiot Community Hospital opened its doors on September 19.